# Finding support

# **Emotional support for your child**

#### The Mix

www.themix.org.uk If you're under 25 you can talk to The Mix about anything that's troubling you over the phone, email or webchat. You can also use their phone or online counselling service.

Helpline open daily 4-11pm: 0808 808 4994

Email: www.themix.org.uk/get-support/speak-toour-team/email-us

Webchat open daily 4-11pm: www.themix.org.uk/ get-support/speak-to-our-team

Counselling service: www.themix.org.uk/getsupport/speak-to-our-team/the-mix-counsellingservice

## Childline

www.childline.org.uk If you're under 19 you can confidentially call, chat online or email about any problem big or small.

24/7 helpline: 0800 1111

Chat 1:1 with an online counsellor: www.childline. org.uk/get-support/1-2-1-counsellor-chat

Email: Sign up on the website, so you can send your message without needing to use your name or email address, at www.childline.org.uk/registration

## Finding a counsellor or therapist

School services

Ask your child's school whether they have a free counselling service. For example, Place2Be provides emotional and therapeutic services in many primary and secondary schools: www.place2be.org.uk

Free or low-cost services

You can search online and use the Youth Wellbeing Directory to find services near you:

www.annafreud.org/on-my-mind/youth-wellbeing

Private services

If this is an affordable option, you can find accredited private child and adolescent therapists near you by searching the Counselling Directory: www. counselling-directory.org.uk, BACP website: www. bacp.co.uk/search/Therapists, and UKCP website: www.psychotherapy.org.uk/find-a-therapist

## Mee Two

www.meetwo.co.uk

A free app for teenagers providing peer support and resources. Young people can share what's going on for them and send supportive messages to others. All messages are fully moderated.

Download from Google Play or App Store.

## Information and advice

#### Ace Education

www.ace-ed.org.uk

Independent advice and information for parents on education issues in England. Adviceline open Monday-Wednesday from 10am-1pm, term time only. Phone: 0300 0115 142

You can find information on exclusions, special educational needs, bullying and other issues at: www.ace-ed.org.uk/advice-about-education-forparents

#### **British Dyslexia Association**

www.bdadyslexia.org.uk

Information, support and advice for people with dyslexia and those who support them. Helpline open Tuesdays from 10am-1pm, and Wednesdays and Thursdays from 10am-3pm.

Phone: 0333 405 4567

Email: helpline@bdadyslexia.org.uk

#### Contact

www.contact.org.uk

The national charity for families with children with disabilities. Provides online, printed and helpline advice on education, benefits and finances, childcare, social care, medical information and more. Helpline open Monday to Friday 9:30am-5pm.

Phone: 0808 808 3555 Email: info@contact.org.uk

### Dyspraxia Foundation

www.dyspraxiafoundation.org.uk

Information and advice for people with dyspraxia and their parents, carers and families. Helpline open Monday-Friday from 9am-1pm.

Phone: 01462 454986

Email: www.dyspraxiafoundation.org.uk/helpline

